

**EMERALD COAST UTILITIES AUTHORITY**  
**RFP NUMBER: 2012-05**  
**AUTOMATED PAYMENT OPTIONS**  
**Bid Opening: March 29, 2012 - 2:00 P.M.**

VENDOR	ITEM A - Customer Convenience Fee For IVR Payments: Credit Cards Debit Cards Checks (ACH)	ITEM B - Customer Convenience Fee For Internet Payments: Credit Cards Debit Cards Checks (ACH)	ITEM C - Customer Convenience Fee For Over The Counter Payments: (If you will be able to provide in the future) Credit Cards Debit Cards	ITEM D - Set Up Cost: (If one is proposed)	ITEM E - Other Miscellaneous Cost: If Applicable)	PROPOSAL SIGNED YES/NO	EXCEPTIONS YES/NO
ALACRITY	1.80	1.80	0.00	0.00	*\$5,000/MO f/7500 Pmts/Mo	YES	YES
BEST PRACTICE SYSTEMS INC	1.90	1.90	0.00	0.00	0.00	YES	NO
COLLECTOR SOLUTIONS	2.95	2.95	0.00	*APPENDIX A	NA	YES	YES
FIS	*1.90	*1.90	0.00	*SECTION E	NA	YES	YES
INTUITION	*1.95	*1.95	0.00	0.00	*Lock Box/Tiered SMX Text Payment Free w/Min Payments Reached	NO	YES
KUBRA	1.45	1.45	0.00	NA	NA	YES	NO
PAYMENTUS	1.85	1.85	0.00	0.00	NA	YES	NO
TIO	1.45	1.45	0.00	0.00	0.00	YES	NO
WESTERN UNION	1.75	1.75	*None for Payment Solution Potential Cost for ebilling	NA	*Potential Cost for ebilling	YES	YES
* Indicates possible exception.							