



Customer Pipeline

Emerald Coast Utilities Authority

Make Plans Now: Celebrate Earth Day with ECUA



FFA Fresh From Florida 2018: March 9

This event at Northview High School features livestock and locally grown fresh foods. ECUA's Quench Buggy will be on site distributing fresh, award-winning water and we'll have environmental presentations with emphasis on our compost program. The day's activities are scheduled from 8:00 a.m. to 1:00 p.m.

Ciclovía 2018: March 24

Pensacola closes a portion of downtown streets to motorized vehicles and opens them up to everyone! ECUA will be on site with the Quench Buggy and to share info on our environmental programs with a side of freshly-chilled water. The fun starts at 8:00 a.m. and goes on until 4:00 p.m.

Navy Federal Credit Union 5K Run/Walk: April 7

Take a much-deserved break from your routine and come join hundreds of avid runners and walkers from the Pensacola area at the Navy Federal 5K Run/Walk. Keep an eye out for our Quench Buggy to satisfy your thirst, and get information on Fats, Oils, and Grease (FOG), flushable wipes, and pick up a free compostable yard waste bag. Start time is at 8:00 a.m. and the race starts and finishes at Seville Quarter. For more information, go to www.navyfederal.org/5k/index.php. Get those sneakers ready!

Ever'man Cooperative Grocery & Café: April 12

Come by between 10:00 a.m. and 2:00 p.m. See our Quench Buggy, learn more about our recycling program, and pick up a few compostable yard waste bags while you're there. Ever'man Cooperative Grocery & Café is located at 315 West Garden Street. See you there!

Pensacola Earth Day: April 21

Join us from 10:00 a.m. to 4:00 p.m. at Bayview Park (E. Lloyd Street & N. 20th Avenue). Sample ECUA's "Best Tasting Water" from our very own Quench Buggy, learn about the environmental hazards of Fats, Oils, and Grease (FOG), discover the dangers of flushable wipes, and receive free compostable yard waste bags. You won't want to miss this one!



Call Before You DIG

Underground lines, both on and off your property, can be easily damaged by digging equipment.

To ensure personal and community safety, all area utilities, including ECUA, work with a free "line locator" service to help you spot utility lines before you dig. In our area, the number to call for this service is:

1-800-432-4770

It is important to call at least 48 hours in advance of any digging activities so that all of the utility companies affected by your project may be contacted for verification.



Leaf the Plastic Behind!

We're excited about our new biosolids composting facility, located on-site at our Central Water Reclamation Facility, and we need your help to make it a success. In order to maximize the quality of the composted yard waste, we recommend that customers use brown compostable paper yard waste bags, or reusable plastic cans designated for yard waste, instead of the traditional plastic yard trash bags.

Paper yard waste bags are easily found in home improvement centers and large retailers, through on-line sources, and in garden centers and nurseries. Plus, if you ask for paper bags at the grocery store (yes, some local stores still offer this choice!), they'll serve double duty when you recycle them into yard waste bags!



So, the next time you find yourself reaching for that plastic bag, remember to 'leaf the plastic behind' because brown is the new green!

Hancock Bank Pace Location Changes

The location of the Hancock Bank branch in Pace, where ECUA customers may make bill payments, has changed. The new address is 4612 Hwy. 90, Pace FL.

Please remember that tellers at the Hancock Bank locations are only able to take payments for ECUA bills that are made with cash, check, or money order. Customers are asked to have their bill stub with them when making the payment.

Did You Know?



There are approximately 7,400 fire hydrants in the ECUA water distribution system that require maintenance and replacement on an alternating cycle. In 2017, the Fire Hydrant Division repaired 229 hydrants, obtained flow data from 3,002 hydrants, and replaced 23 two-port hydrants with three-port hydrants.

During the year, the hydrant flush crew, also a part of this division, performed 1,485 routine flushes on water mains and 250 flushes of "dead-end" water mains.



Compost: It's in the Bag!

ECUA's **Emerald Coast bloom** compost product is now available in 40-lb. bags or for bulk pick-up *by appointment only* at the new Compost Retail Facility located within our Ellyson Industrial Park campus.



ECUA's bloom product achieved the US Composting Council's (USCC) Seal of Testing Assurance (STA), which certifies that the finished compost product consistently meets the program's high-quality standards. In fact, the product is regularly tested to achieve Class AA quality of federal and state standards.

Please visit our website at ecua.fl.gov for more in depth product information. **We are open Monday through Friday. Please call (850) 969-6606 for pricing information** and to schedule a pick-up for bagged or bulk quantities.

