



Customer Pipeline

Emerald Coast Utilities Authority

West Florida Hospital Earns “Protector of the Environment” Award

On September 29, ECUA presented the “Protector of the Environment” (POE) Award to West Florida Hospital’s cafeteria operations. This one-of-a-kind initiative recognizes local businesses and food service establishments (FSE) that promote positive, safe working and clean eating environments through the ECUA’s Fats, Oils, and Grease (FOG) and Backflow Programs.



“West Florida Healthcare is pleased to accept this award from the ECUA,” said Michael Voizin, West Florida Hospital’s director of food and nutritional services. “The cleanliness and efficiency of our food service operations is of vital importance to us as we continue to focus on our primary goal of taking care of the nutritional needs of our patients.” ECUA Board Chairman, Mr. Elvin McCorvey, and ECUA Environmental Program Development Specialist, Gabriel Brown presented the POE Award.

The POE Award recognizes organizations that train their employees on “best management practices,” participate in scheduled 90-day cleanliness inspections, have no FOG or Backflow violations, and no warnings within a one-year period.

The ECUA FOG Program is designed to instruct FSE managers and employees on how to properly dispose of impurities such as fats, oils, and grease, and reduce the number of sewer pipe blockages, which are the leading cause of sanitary sewer overflows.

The Backflow Program establishes a routine cross-connection control program to detect and prevent cross-connections that could potentially create an imminent and substantial danger to public health.



Mark Your Calendars!

ECUA offices will be closed Thursday and Friday, November 24 and 25, in observance of the Thanksgiving holiday.

Sanitation Pick-up Schedule for the Thanksgiving Holiday Week

Residential Customers

Garbage, Yard Trash & Recycling Services

Thursday collection will be on Friday, Nov. 25

Friday collection will be on Saturday, Nov. 26



Commercial Customers

Dumpster Services

Thursday collection will be on Wednesday, Nov. 23 (the day BEFORE the holiday.)

Friday and Saturday collections will not change.

**Have a Safe and
Happy Holiday!**

Customer Service: 476-0480 • www.ecua.fl.gov

customer.service@ecua.fl.gov • After-hours Emergency Calls: 476-5110

Commercial Sanitation Customer Service: 476-0480

Thirty Years of Environmental Leadership: Residential Grease Disposal Program

As we mark our thirtieth year, we are celebrating the environmental initiatives ECUA has achieved to date, and those we look forward to implementing in the future. This Month, just in time for the holidays, we're focusing on our Residential Grease Disposal Program.

Deep-fried turkey, thick gravy, sweet potato casserole.... These are typically part of our delicious, traditional holiday fare that is wonderful on the table but not so in our sewer lines. This is the time of year when it really is important to dispose of household grease correctly to avoid sanitary sewer backups and overflows. Proper disposal of grease is essential to ensure that your home's plumbing and ECUA sewer lines don't get "all choked up." Pouring cooking grease down the drain is **not** recommended because, as grease cools, it hardens, leading to "chokes" in your plumbing or sewer line. With the cooler temperatures that occur during this time of year, the grease tends to harden more quickly.

The aim of ECUA's Grease Disposal Program is to help our customers capture and dispose of their cooking grease in an environmentally safe and effective way.

Here's how it works: First, return the used oil to its original container, if possible, or pick up a grease container that you can use to store and dispose of household cooking grease at one of the ECUA Grease Recycling Disposal Stations (see locations on sidebar). Return your filled container to any of the designated drop-off locations, exchange it for an empty container, and you are ready to repeat the process. Once the cooking oil and grease is collected, it's then recycled as biodiesel fuel. It's that simple!

To make it even easier for you, we've also included used cooking grease to the list of items ECUA accepts in its new Household Hazardous Waste Recycling Program. Read more about this convenient service on the ECUA website at www.ecua.fl.gov.



Pensacola Beach Disposal Station

Next month: Seeing Clearly Through the FOG: ECUA's Fats, Oils & Grease (FOG) Program provides guidance and information on the proper handling and disposal of grease to commercial food service establishments.



Cooking Grease Disposal Sites:

Clean & Green

3303 N. Davis Hwy.

ECUA at Ellyson Industrial Park

9255 Sturdevant St. (Outside gate, left of garage entrance)

ECUA Sanitation Complex

3050 Godwin Lane
(At east end of employee parking)

ECUA Downtown

449 W. Main St. (on the Baskerville-Donovan, Inc. parking lot.)

ECUA Bayou Marcus Water Reclamation Facility

3050 Fayal Dr.
(Outside gate, at right of plant entrance)

Via de Luna Drive on Pensacola Beach,

Located between Pensacola Beach Elementary School and Our Lady of Assumption Catholic Church.

At NAS Pensacola: (for base personnel only, please)

- Andrew Jackson Court
- Fort Santa Maria de Galve
- Hase Road and Slemmer Avenue