



# Customer Pipeline

**Emerald Coast Utilities Authority**

## ECUA Celebrates Earth Day Island Style

The ECUA and the Pensacola Beach Advocates (PBA) were on Pensacola Beach on Earth Day, Saturday, April 20,! Last year's 'Recyclemania' was followed up this year with 'Earth Day-Island Style.' Leading up to the event, ECUA announced the winners of our the Pensacola Beach Elementary School Recycling Coloring Contest. The students' artwork was proudly displayed on ECUA's Hybrid sanitation vehicle at the Earth Day event.



Hybrid vehicles, and provided giveaways to promote awareness of recycling on Pensacola Beach. Staff members also discussed new ECUA environmental programs.

Congratulations to all the talented artists at Pensacola Beach Elementary School!



The "three R's" to some people are "reading, 'riting, and 'rithmetic," but in the recycling world they are "Reduce, Reuse and Recycle." At the event, ECUA and PBA staff presented information on recycling, sea turtle education, and environmental initiatives. The free event at Casino Beach, also featured paper shredding services and a community yard sale. The ECUA displayed our new Compressed Natural Gas (CNG) and



From left to right: 3rd Place: Jon Ryland, 2nd Place: Maggie Feltenberger, 1st Place: Mica Fournier, 3rd Place : Zack Smoker  
Back Row: Amanda Handrahan, ECUA Recycling Coordinator.



## Mark Your Calendars!

ECUA offices will be closed on **Thursday, July 4**, in observance of the Independence Day holiday.

### Sanitation Schedule for the Independence Day Holiday

All Residential collections (garbage, yard trash, recycling) scheduled for Thursday, will be made on Friday, July 5. Friday collections will be made Saturday, July 6.

Commercial dumpster collections scheduled for Thursday, July 4, will be made one day early on Wednesday, July 3.

**Have a Safe and Happy Holiday!**

## Florida Water Reuse Week: Taking Stock of our Reclaimed Water Program



The Northwest Florida Water Management District (NFWFMD) recently invited the ECUA to make a presentation about our Reclaimed Water Program to the NFWFMD Board, in observation of Florida Water Reuse Week, which is the third week of May. ECUA incorporates reuse of reclaimed water at all three of our water reclamation facilities: irrigation of the public right-of-way on Pensacola Beach; restoration of the 1,000 acre Bayou Marcus Wetlands,

which had been ditched and drained by the previous owner over twenty-five years ago; and industrial reuse at the Central Water Reclamation Facility with our reclaimed water partners - Gulf Power and International Paper. The NFWFMD Board members were impressed with our program, and expressed their appreciation for the scope of our reclaimed water program, especially in light of the abundance and availability of the water resources here in northwest Florida.



ECUA staff has also briefed NFWFMD staff representatives on projects for which we have submitted applications for funding consideration through the RESTORE Act. The ECUA RESTORE Act project list includes two projects for the expansion of our Reclaimed Water Program, which would be beneficial environmental enhancements to our region.



## It's Here! Sign-Up for E-Notification

You can now opt-in to receive email notification when your bill is ready to be viewed online at ECUA's Click2Gov web site, on the same day that it is generated by our billing system.

The choice is yours: continue to receive only your paper billing statement, receive the E-Notification only, or choose to receive a paper bill **and** an E-Notification.

**Save on postage, save some trees! E-Notification is just another small way we can make a big difference.**

Going "paperless" with E-Notification only is an especially suitable option for our customers who are enrolled in our Pre-Authorized Checking (PAC) program, or for those customers who do their bill-paying electronically, since they will no longer be receiving a return envelope.

E-Notification service increases our conservation efforts and provides a cost savings for you and the ECUA.

To sign up, simply call our Customer Service Center at 850-476-0480 or email us at **customerservice@ecua.fl.gov**. Include your account number, email address, and preferred E-Notification option. It's that easy!