



Customer Pipeline

Emerald Coast Utilities Authority

Make Plans Now to Celebrate Earth Day with ECUA

Perdido Springfest 2015: March 13

Come see our environmentally-friendly Compressed Natural Gas (CNG) and Hybrid Trucks, pick up recycling information, and free giveaways. This event begins at 6:00 p.m. and will be held at Liberty Church, 2221 S. Blue Angel Pkwy.

NAS Corry Station Earth Day: April 17

NAS Corry Station is hosting their annual "Earth Day" event from 10:00 a.m. to 3:00 p.m. The ECUA will be on hand at the NEX to provide information and materials on our Fats, Oils, & Grease (FOG) and Recycling Programs.

Gallery Nights in Downtown Pensacola: March 20 & April 17

Make sure to look for us the next time you take in a Gallery Night in Pensacola.



Pensacola Beach: May 16

Come see us on Saturday, May 16, from 1:00 pm to 4:00 pm at the West End parking lot on Santa Rosa Island (near Fort Pickens' gate and adjacent to the diving reef). Come visit the sea turtle exhibits and browse the artwork submitted by budding artists at Pensacola Beach Elementary School. We'll have info on general residential recycling services, our FOG Program and lots more.

This event is sponsored by the Pensacola Beach Advocates' Beachkeepers. It will be a great day -- See you there!



Mark Your Calendars!

The next two Household Hazardous Waste (HHW) pick-up days for ECUA's residential sanitation customers are:

March 7 & April 4

The most common hazardous items accepted are: Pesticides, Pool Chemicals, Household Chemicals, Paint & Supplies, Degreasers, Used Motor Oil, and Used Cooking Grease. Look for the complete listing on our website under the Live Green Tab.

Call ECUA Customer Service to request a free pick-up at your doorstep!



Call Before You DIG

Underground lines, both on and off your property, can be easily damaged by digging equipment.

To ensure personal and community safety, all area utilities work with a free "line locator" service to help you spot utility lines before you dig. In our area, the number to call for this service is:

1-800-432-4770

It is important to call at least 48 hours in advance so that all of the utility companies affected by your project may be contacted for verification.



Broad Street Well: Ready to Serve!

At its July, 2014 meeting, the ECUA Board approved the construction of a new water treatment facility at the site of the Broad Street Well. The well itself, which produces potable water at a rate of 2,000 gallons-per-minute, was not designated for replacement or modification. Rather, the building and the electrical and mechanical equipment necessary for the treatment of water, were to be replaced. The project, begun in late August, is now complete and the Broad Street Well was scheduled to be back in service by the end of February. Vision Construction Enterprises, Inc., performed the work on this \$888,630 project.



The project included new piping, a new well canopy and associated site work, as well as new electrical and mechanical equipment. As equipment ages, maintaining treatment facilities becomes increasingly costly, and can require more downtime for repairs. ECUA strives to optimize the use of

equipment to minimize the operational costs and provide consistent and reliable service to our customers.

Heat build-up in the small, enclosed water treatment facilities can adversely affect the electronic and motorized equipment. The new state-of-the-art facility will be climate-controlled to mitigate the effects of elevated temperatures. Additionally, the electrical equipment and the well motor

will be controlled through a variable frequency drive (VFD). Use of the VFD will provide two distinct benefits: (1) elimination of any transient pressure surges (or “water hammer”) during the start-up or shut-down of the well; and (2) allow ECUA water operators to adjust the well’s pumping rate to meet customer/system demands, while optimizing and conserving energy use.



Control room at ECUA's Broad Street Well

Sign-Up Now for E-Notification



You can now opt-in to receive email notification when your bill is ready to be viewed online at ECUA's Click2Gov web site, on the same day that it is generated by our billing system.

The choice is yours: continue to receive only your paper billing statement, receive the E-Notification only, or choose to receive a paper bill **and** an E-Notification.

Going “paperless” with E-Notification only is an especially suitable option for our customers who are enrolled in our Pre-Authorized Checking (PAC) program, or for those customers who do their bill-paying electronically, since they will no longer be receiving a return envelope.

E-Notification service increases our conservation efforts and provides a cost savings for you and the ECUA.

To sign up, simply call our Customer Service Center at 850-476-0480 or email us at:

customerservice@ecua.fl.gov.

Include your account number, email address, and preferred E-Notification option. It's that easy!