



Customer Pipeline

Emerald Coast Utilities Authority

Make Plans Now to Celebrate Earth Day with ECUA



Pensacola Beachkeepers ECO Happy Hour: March 10
Join us from 3:30 to 6:30 p.m. at the Pensacola Beach Church Fellowship Hall, located at Avenida 18 and Via de Luna. Sample ECUA's "Best Tasting Water" from our very own Quench Buggy, learn about the environmental hazards of Fats, Oils, and Grease (FOG), discover the dangers of flushable wipes, and receive free compostable yard waste bags. You won't want to miss this one!

Perdido Springfest 2015: March 17

Come see our environmentally-friendly Compressed Natural Gas (CNG) and Hybrid trucks, pick up recycling information and free give-aways. This event begins at 6:00 p.m. and will be held at Liberty Church, 2221 S. Blue Angel Pkwy.

Gallery Nights in Downtown Pensacola: March 18 & April 15

Make sure to look for us the next time you take in a Gallery Night in Pensacola.

Ever'man Natural Foods: April is Composting Month!

Come help us celebrate Composting Month and pick up a few compostable yard waste bags while you're there. Our Quench Buggy will be on-site every Monday during the month of April. Ever'man Natural Foods is located at 325 West Garden Street. See you there!

"Go Green Week" at NAS Pensacola: April 14

This will mark our 5th year of participation in this fun Earth Day event! The ECUA will be on hand at the NEX Aviation Plaza from 10:00 a.m. to 3:00 p.m. to provide information and materials on our environmental programs. Our display will include an energy-saving CNG vehicle and our Quench Buggy, so you don't want to miss that!

Home Builders Association Parade of Homes: May 7-15

This year, the Parade of Homes is being held at Huntington Creek Estates located in the northwest woodlands of Pensacola. See our Quench Buggy and information on Fats, Oils, and Grease (FOG), flushable wipes, and get a free compostable bag.



Call Before You DIG

Underground lines, both on and off your property, can be easily damaged by digging equipment.

To ensure personal and community safety, all area utilities work with a free "line locator" service to help you spot utility lines before you dig. In our area, the number to call for this service is:

1-800-432-4770

It is important to call at least 48 hours in advance of any digging activities so that all of the utility companies affected by your project may be contacted for verification.



Leaf the Plastic Behind!



We're excited about the new biosolids composting facility we are constructing on-site at our Central Water Reclamation Facility, and we need your help to make it a success. In order to maximize the quality of the mulched yard waste, we recommend that customers use brown compostable paper yard waste bags, or reusable plastic cans designated for yard waste, in place of the traditional plastic yard trash bags.

Paper yard waste bags are easily found in home improvement centers and large retailers, through online sources and in garden centers and nurseries. Plus, if you ask for paper bags at the grocery store (yes, some local stores still offer this choice!), they'll serve double duty when you recycle them into yard trash bags! You may also pick up free compostable yard waste bags from ECUA at one of the community events listed on page one of this newsletter.

It's never too early to start, so the next time you find yourself reaching for that plastic bag, remember to 'leaf the plastic behind' because brown is the new green!

Did You Know?

Every year the ECUA's Engineering Department oversees approximately \$90,000 in work through the Authority's Fire Hydrant Program, to replace and upgrade older water mains, in order to provide adequate water supply and pressure for fire protection.

In 2015, the project involved installation of approximately 3,650 linear feet of pipe and seven fire hydrants. This work is performed by our Regional Services staff and is funded through the Escambia County Community Development Block Grant (CDBG) Program.



Sign-Up Now for E-Notification



You can now opt-in to receive email notification when your bill is ready to be viewed online at ECUA's Click2Gov web site, on the same day that it is generated by our billing system.

The choice is yours: continue to receive only your paper billing statement, receive the E-Notification only, or choose to receive a paper bill **and** an E-Notification.

Going "paperless" with E-Notification only is an especially suitable option for our customers who are enrolled in our Pre-Authorized Checking (PAC) program, or for those customers who do their bill-paying electronically, since they will no longer be receiving a return envelope.

E-Notification service increases our conservation efforts and provides a cost savings for you and the ECUA.

To sign up, simply call our Customer Service Center at 850-476-0480 or email us at:

customerservice@ecua.fl.gov. Include your account number, email address, and preferred E-Notification option. It's that easy!