



# Customer Pipeline

Emerald Coast Utilities Authority

## ECUA Recycling Facility Ready for Kick-off!

As this issue of your *Customer PipeLine* begins to mail out in the third week of August, the ECUA will have just proudly kicked-off its new state-of-the-art Interim Materials Recycling Facility (IMRF). In the weeks following the kick-off, we'll be processing test loads of recyclables to calibrate the equipment and finalize any electrical work required. As a regional facility, our new IMRF will provide a recycling processing solution for the panhandle area, with the capacity to process up to 165 tons of recyclables per day, and 40,000 tons annually!



*The IMRF during construction in July 2016*

We're thrilled to be getting off the sidelines and getting back in the game of recycling! This facility will accept your glass, aluminum, paper, cardboard, plastics, and so much more (See the list below)! You can join in the game too - it's easy to be a recycling champion. All you need to do is take a moment to **make sure that you separate and place your recyclables and household garbage in the appropriate container.** Remember to clean off any left-over food before tossing those recyclables in your recycling can.

For more information on ECUA's recycling program, go to [www.LiveGreenECUA.com](http://www.LiveGreenECUA.com) or [www.ecua.fl.gov/green/recycling](http://www.ecua.fl.gov/green/recycling)

### What is NOT Recyclable?

Please help us keep our recyclables clean by keeping the following items out of your recycling container. Remember, liquids and garbage can contaminate recyclables, reducing their value and potential for reuse.

- Empty Plastic Bags
- Plastic & Metal Hangers
- Bedding or Linens
- Aerosol Cans
- Juice Boxes / Bags
- Polystyrene (StyroFoam®) Products
- Garbage or Yard Waste
- Garden Hoses
- Window Blinds
- Carpeting or Rugs
- Tarps
- Construction Materials
- Bubble Wrap
- Food Waste
- Waxy/Paper Food Containers (Milk & Ice Cream Cartons, etc.)

## What Can I Recycle?



- Glass, any color
- Newspaper & Inserts
- Cardboard Egg Cartons
- Magazines & Catalogs
- Junk Mail & Envelopes
- Paper Bags & Phone Books
- Colored Papers
- Plastic Milk Jugs
- Aluminum Cans & Lids
- Cereal Boxes
- Pizza Boxes
- Tin/Steel Cans & Lids
- Foil Baking Pans
- Tin Foil
- Metal Pots, Pans
- Plastic bottles
- Pet Food Cans
- Cardboard
- Dry Pet Food Bags
- Plastics No. 1-7
- Plastic Produce Clamshells



## Ask Customer Service

**Q:** My neighbor won't take his garbage container off the curb between collections. This looks unattractive in the neighborhood. What can I do?

**A:** Usually, your neighbors don't realize they are violating an ordinance (Escambia County ordinance 82-8, see below), and once informed, are happy to remove their garbage and recycling carts from the curb as required.

If your neighbors persist in leaving their cans out between pick-ups, you may need to call the Escambia County Code Enforcement Office for assistance at 595-1820.

Sec. 82-8. - Placement of containers.

Residential refuse or garbage containers shall not be placed on the curb or grass plot prior to 5:00 p.m. of the day preceding the scheduled time of collection, and all containers shall be removed from the curb or grass plot prior to 7:30 p.m. on the day of collection.

(Code 1985, § 1-29-9)



## Be on the Alert!

Sign-up to be a part of the ECUA Notification System! You'll receive time-sensitive alerts regarding pertinent information related to your ECUA service. Alerts will be directed to whichever device(s) you specify such as: home or cell phones, email, text messages and more! The sign-up portal is located on the lower portion of the ECUA website's homepage or use this URL to register:

<https://member.everbridge.net/index/453003085611910#/signup>



## Fun Fact:

ECUA's Fats, Oils and Grease (FOG) program staff inspected 466 restaurants/food service establishments during the April-June period (3rd Quarter of our current fiscal year). Additionally, we collected from our various Residential Grease Disposal Stations, a total of 2,998 gallons of used cooking oil, which were then recycled into biodeisel fuel. Find the full listing of our disposal stations' locations on our website and start recycling your cooking oil too!

