



# Customer Pipeline

**Emerald Coast Utilities Authority**

## Celebrate National Drinking Water Week!

Get in on the celebration as we take time to recognize National Drinking Water Week 2017! For more than 36 years, the American Water Works Association and its members have celebrated Drinking Water Week – a unique opportunity for both water professionals and the communities they serve to join together in recognizing the vital role water plays in our daily lives.

Please join ECUA as we celebrate water this year by focusing on conservation of this precious resource. National Drinking Water Week is officially slated for May 7-13, but we can make a point of conserving water all year long. Here are a few ways you can help make a difference:



- When giving Fido a bath, fill up a little tub instead of leaving the hose running. Turn the water supply back on to rinse off only!
- Water the lawn and garden only when necessary. If your sprinkler system is on a timer, make sure that it is not set to come on when rain is predicted, or after a heavy rainfall. Make sure your irrigation system has a working rain sensor.
- Periodically check to make sure that outside spigots are not forgotten in the “on” or open position, and that they are tightly closed.

- Cut down on the frequency of at-home car washing, which uses about 150 gallons per wash, and watch the water savings add up.
- Every time you shave minutes off your use of hot water, not only do you conserve water but you also save energy and keep dollars in your pocket.
- Using a low-flow showerhead can save 15 gallons of water during a 10-minute shower. It can really add up!



We hope that following some of these simple steps will help you conserve water and save money too! For other conservation tips, check out the “Live Green” tab on the ECUA website at [www.ecua.fl.gov/green/water-conservation](http://www.ecua.fl.gov/green/water-conservation).



## Mark Your Calendars!



ECUA offices will be closed on **Monday, May 29**, in observance of the Memorial Day holiday.

## Sanitation Schedule for the Memorial Day Holiday

There are **no changes** to the collection schedules for all Residential and Commercial customers.

All garbage, yard trash, recycling and commercial dumpster collections will be made on their regularly scheduled days.

**Have a Safe Holiday!**

## ECUA Receives Hometown Health Award



L-R: ECUA HR Staff-members Hannah Williamson, Gena Richardson, Kim Scruggs, Stephanie Norment, and Mr. Aaron Carper of FLC.

We're thrilled that ECUA received the Hometown Health Award for the second consecutive year! The 2016 award was presented to the ECUA Board during the December Citizens' Advisory Committee meeting by Florida League of Cities (FLC) representatives, Aaron Carper and Clay Austin. Ms. Vicki Campbell, ECUA Representative for District 1 and Chairman of the CAC, received the award on behalf of the Authority.

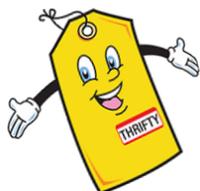
This year's prestigious recognition was awarded to only two of fifty-five municipalities assigned to the FLC, which coordinates the provision of ECUA's health insurance programs through the Florida Municipal Insurance Trust (FMIT). Our commitment to promoting a culture of health and wellness in the workplace resulted in ECUA not only meeting but exceeding the required standards, as we fulfilled all twelve of the wellness objectives. The award recognized ECUA's effort to promote health and wellness through a multitude of activities and programs. A few examples of such programs include the annual flu shot program, an annual health and wellness fair, blood drives in support of our local blood banks, and occasional fitness challenges that help keep everyone on their toes! A special thanks to our Benefits Team and Committee who have made our employees' wellness a priority. These health and wellness programs are coordinated by our outstanding human resources staff, whose dedication made the award possible.



## Three Great Ways to Re-Use and Recycle Plastic Shopping Bags

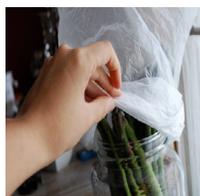
Remember That Many Local Retailers Also Accept Returned Bags

**1. Keep a stash of bags in each vehicle to help keep the car tidy.** Hang one over a seat, arm rest, or simply keep it under a seat. Empty the bags regularly when full and reuse them as many times as possible.



**2. Donate the bags** to your local charity shop or thrift store, library or flea market sellers. The bags can be used by people who borrow books, buy items or need to bring in items. Ask first though, in case the shop or library already has enough bags.

**3. Store perishable food in plastic bags.** Place food that perishes easily inside plastic bags before refrigerating instead of using single-use cling wrap or foil wrapper.



## Did You Know



### ECUA Drop Box To Be Removed!

The ECUA payment drop box located at the former Troy University campus at 21 N. New Warrington Road will be removed effective June 1. The payment drop box located at the main ECUA campus in the Ellyson Industrial Park will remain in service.

To find a new convenient way to pay your bill, please visit our website at [www.ecua.fl.gov](http://www.ecua.fl.gov). We offer many options to suit your busy lifestyle!

