

NEW SERVICE INFORMATION



New services are installed in the order they are received. You should place the meter card on a stake on your property line where the meter is to be located. The meter card must be in place for the service installation to be scheduled and subsequently installed.

County Ordinance #85-3 requires that a permit be obtained for any water or sewer installation that requires cutting of the pavement or boring under the road within the county right-of-way. If your service installation does require a cutting or boring of the road, a delay of four weeks is required; therefore, it could be four to six weeks before service is installed. The Florida Department of Transportation (FDOT) is requiring that cuts in state roads be milled down 1 inch and paved to a distance of 20 feet on either side of the cut and re-stripped. Customers connecting to ECUA water and/or sewer on a State road may incur additional connection fees and will be notified of the additional fees after a physical assessment has been conducted by ECUA. After all fees have been paid, water and sewer tap orders will be issued and the work completed.

New water and sewer service installations are dependent on field verification of the line location. If a water or sewer line is not available within a prescribed distance, approximately 100 feet, fees will be refunded.

The Florida Department of Environmental Protection (FDEP) Rule, 62-555.360 – Cross Connection Control for Public Water Systems requires residential property owners, with certain type of water services, to install, operate, maintain and test backflow prevention assemblies (BFDs). Any residential property with a dedicated irrigation service, a dedicated fire suppression service or an auxiliary water supply must meet these requirements. The type of BFP assembly required depends on several factors and will be determined by ECUA based on information you provide on the attached questionnaire. The BFP assembly must be installed by a licensed plumber and tested biannually by a certified BFP tester. For your convenience a list of licensed plumbers and a list of certified BFP testers are attached. If you, your licensed plumber or your certified BFP tester have any questions please contact Gloria Driver (969-6689) or Sandra McCreary (969-3346).

A sewer connection fee will be required should a sewer lateral not be available. The sewer connection fee shall be the actual cost of connection, including labor, material and overhead cost as determined by ECUA.

Once the cost has been determined by The ECUA, the customer will be notified.

IF YOU HAVE ANY QUESTIONS CONCERNING THE NEW SERVICE INFORMATION, PLEASE INFORM THE CUSTOMER SERVICE REPRESENTATIVE.

Applicant Signature

Date

OFFICE USE ONLY

Customer Service Specialist

Date

Revised 11/21/2014

Revised 12/18/2014