

NEW SERVICE INFORMATION



New services are installed in the order they are received. You should place the meter card on a stake on your property line where the meter is to be located. The meter card must be in place for the service installation to be scheduled and subsequently installed.

County Ordinance #85-3 requires that a permit be obtained for any water or sewer installation that requires cutting of the pavement or boring under the road within the county right-of-way. If your service installation does require a cutting or boring of the road, a delay of four weeks is required; therefore, it could be four to six weeks before service is installed. The Florida Department of Transportation (FDOT) is requiring that cuts in state roads be milled down 1 inch and paved to a distance of 20 feet on either side of the cut and re-stripped. Customers connecting to ECUA water and/or sewer on a State road may incur additional connection fees and will be notified of the additional fees after a physical assessment has been conducted by ECUA. After all fees have been paid, water and sewer tap orders will be issued and the work completed.

New water and sewer service installations are dependent on field verification of the line location. If a water or sewer line is not available within a prescribed distance, approximately 100 feet, fees will be refunded.

A sewer connection fee will be required should a sewer lateral not be available. The sewer connection fee shall be the actual cost of connection, including labor, material and overhead cost as determined by ECUA.

Once the cost has been determined by The ECUA, the customer will be notified.

Minimum monthly water and wastewater charges (excluding usage) will bill once the meter and wastewater services are connected. Please inquire for specific monthly rates.

All non-residential customers are responsible for the installation of their water and/or wastewater services in addition to the installation of the meter.

IF YOU HAVE ANY QUESTIONS CONCERNING THE NEW SERVICE INFORMATION, PLEASE INFORM THE CUSTOMER SERVICE REPRESENTATIVE.

Applicant

Date

CSR

Date