

ECUA Bulk Recycling Program

Frequently Asked Questions

Question: Can anyone participate in the ECUA Bulk Recycling Program?

Answer: The ECUA Bulk Recycling Program is open to all ECUA Residential Sanitation customers who are signed up for the free curbside recycling service.

If you are not signed up for recycling service, you can do so in one of three ways:

- Call ECUA Customer Service at 850-476-0480
- E-mail us at customerservice@ecua.org. Please include your name, address and daytime phone number, along with the desired recycling container size. Available sizes are 40-gallon, 64-gallon, or 90-gallon containers.
- By downloading the [sign-up form](#) located on the Sanitation Services page. Customers can print out the form, fill it out and fax it to **850-494-7343**, or mail it to: **ECUA
P.O. Box 15311
9255 Sturdevant Street
Pensacola, FL 32514-0311**

Question: How does the ECUA Bulk Recycling Program Work?

Answer: It's a quick and easy process. Call the Customer Service Line at **850-476-0480** and please tell our customer service representative (CSR) what recyclable bulk items you'd like to have picked-up. The CSR will issue a work order and confirm for you the date of the scheduled recycling collection day. Please remember to have your item(s) out by 5:30 am on the scheduled day, and positioned at least 3 feet away from any other objects.

Question: What Items Are Accepted in the ECUA Bulk Recycling Program?

Answer: The items accepted in the Bulk Recycling Program are:

- 5 Car and Truck Tires (No Large Equipment Tires)
- Car and Truck Batteries

- Propane Tanks
- Appliances
- Large Amounts of Cardboard
- Household Electronics Including:
 - Computer Monitors (CRTs and Flat Panels)
 - Televisions (CRTs and Flat Screen)
 - Computers: Desktop and Laptop, including Computer Parts, Keyboards, Mouse, Printers, Scanners, and Copy Machines
 - Stereos, Radios, CD Players, and Tape Players, VCRs
 - Telephones, Cell Phones, Fax Machines
 - Video Game Systems, Rechargeable Batteries