



# Customer Pipeline

Emerald Coast Utilities Authority

## New Carriage Hills Water Facilities in Service



The 20-Year Master Plan and Hydraulic Evaluation completed in 2003 by Hatch Mott McDonald, indicated a longrange need (2020) to construct a water storage tank at the location of the ECUA Carriage Hills Well, which is located at the south of Michigan Avenue near the Carriage Hills Apartments. This need was re-confirmed by the most recent Master Plan completed in October, 2015. As such, the ECUA Board approved the Capital Improvement Project – Carriage Hills Tank and Water Treatment Facility through bidding in its 2011 Budget, and awarded the bid in October 2015.

This project involved the construction of a new treatment facility, a 2-million-gallon ground storage tank, and a 4,000 gallons-per-minute (gpm) pumping facility at the existing Carriage Hills wellsite. The project cost was \$3.53 million, which included all of these facilities and all of the associated site and pipe work required.

The facilities were completed and placed in service on May 1, 2017, and will be a key component of the ECUA's water system in the North Zone, assuring sufficient and reliable flow and pressure in this area for decades to come.



ECUA water is withdrawn from the Sand-and-Gravel Aquifer. Twenty-six active wells in the ECUA water system and over 1700 plus miles of water mains combine to deliver water to your home. Last year, ECUA pumped and treated an average of 29.98 million gallons of water daily. The ECUA's daily water production during the last week of May 2016, was approximately 40.85 million gallons per day (mgd). ECUA has more than sufficient water and pumping capability to accommodate this demand, but we need your help.

In order to moderate some of the extreme peaks in usage, and to maintain a balanced system pressure, **we suggest that our customers irrigate between the hours of 10:00 p.m. and 5:00 a.m., which is our optimum off-peak time.**

If a large percentage of our customers respond to the request, it will greatly enhance our system capabilities and extend the life of our equipment, **while also optimizing water pressure during the times when our customers need it most.** You, the customer, will be the ultimate beneficiary. Lower operating costs mean lower rates to our customers. Please help us serve you better.



Please help us keep our recyclables clean by placing only accepted recyclables in your recycling cart, and remember, liquids and garbage can contaminate recyclables, reducing their value and potential for reuse.

## What Can I Recycle?

- Glass, any color
- Newspaper & Inserts
- Cardboard Egg Cartons
- Magazines & Catalogs
- Junk Mail & Envelopes
- Paper Bags & Phone Books
- Colored Papers
- Plastics, No. 1-7
- Plastic Milk Jugs
- Plastic Produce Clamshells
- Aluminum Cans & Lids
- Cereal Boxes
- Pizza Boxes
- Tin/Steel Cans & Lids
- Foil Baking Pans
- Tin Foil
- Metal Pots, Pans
- Plastic bottles
- Pet Food Cans
- Cardboard

## What is NOT Recyclable?

- Empty Plastic Bags
- Plastic & Metal Hangers
- Bedding or Linens
- Juice Boxes / Bags
- Polystyrene (StyroFoam®) Products
- Garbage or Yard Waste
- Garden Hoses
- Window Blinds
- Carpeting or Rugs
- Construction Materials
- Aerosol Cans
- Tarps
- Bubble Wrap
- Food Waste
- Waxy/Paper Food Containers (Milk & Ice Cream Cartons, etc.)

## Three Great Ways to Re-Use and Recycle Plastic Shopping Bags

Remember That Many Local Retailers Also Accept Returned Bags



**1. Protect Your Paint Brushes and Rollers** – When you're painting and take a break for lunch or a run to the hardware store, you can wrap your brushes and rollers in plastic bags to keep them from getting dry and hard. If you're only using one paint color, you can put them both in one bag. Your brushes and rollers will be ready to go you're ready to get back to it.

**2. Line a Paint Tray** – Next time you're painting a room, use a plastic bag to line the paint pan rather than a disposable plastic pan liner. It takes less plastic, protects your pan, and makes clean-up a breeze!

**3. Get Creative!** – In the mood to try something different on your walls? Try for a textured look by using bunched up plastic bags as your paint tool instead of a brush or roller. Look to the internet for a wide range of techniques that are sure to give your walls a distinctive and unique look.

## Did You Know?



The ECUA payment drop box that used to be located at the former Troy University campus at 21 N. New Warrington Road, was moved effective June 1 to the ECUA Sanitation Complex campus located at 3050 Godwin Lane. Customers may use this drop box to deposit payments in the form of checks or money orders (**no cash, please!**), on current accounts. If you make payments using this drop box, please allow 2 business days for processing of payment.

The payment drop box located at the main ECUA campus in the Ellyson Industrial Park remains in service.

To find other convenient ways to pay your bill, please visit our website at [www.ecua.fl.gov](http://www.ecua.fl.gov). We offer many options to suit your busy lifestyle!