



Customer Pipeline

Emerald Coast Utilities Authority

Celebrate National Drinking Water Week!

Get in on the celebration as we take time to recognize National Drinking Water Week 2018! For more than 37 years, the American Water Works Association and its members have celebrated Drinking Water Week – a unique opportunity for both water professionals and the communities they serve to join together in recognizing the vital role water plays in our daily lives.

Please join ECUA as we celebrate water this year by focusing on conservation of this precious resource. National Drinking Water Week is officially slated for May 6-12, but we can make a point of conserving water all year long. Here are a few ways you can help make a difference:



- When giving Fido a bath, fill up a little tub instead of leaving the hose running. Turn the water supply back on to rinse off only!
- Water the lawn and garden only when necessary. If your sprinkler system is on a timer, make sure that it is not set to come on when rain is forecast, or after a heavy rainfall. Make sure your irrigation system has a working rain sensor.
- Periodically check to make sure that outside spigots are not forgotten in the “on” or open position, and that they are tightly closed.
- Cut down on the frequency of at-home car washing, which uses about 150 gallons per wash, and watch the water savings add up.
- Every time you shave minutes off your use of hot water, not only do you conserve water but you also save energy and keep dollars in your pocket.
- Using a low-flow showerhead can save 15 gallons of water during a 10-minute shower. It can really add up!

We hope that following some of these simple steps will help you conserve water and save money too! For other conservation tips, check out the “Live Green” tab on the ECUA website at www.ecua.fl.gov/green/water-conservation.



You Can Help: “Leaf the Plastic Behind!”

The ECUA Composting Facility processes yard waste, along with the biosolids derived from the water reclamation process into a compost product, which is available to the community at a very affordable price. In order to maximize the quality of our compost, we recommend that our residential sanitation customers use brown compostable paper yard waste bags, or reusable plastic containers designated for yard waste, instead of the traditional plastic lawn and leaf bags. Plastic bags make yard waste incapable of being used as compost or mulch because plastic does not decompose. Thus, the yard waste contaminated with plastic bags could end up in a landfill rather than as a more environmentally-friendly compost, and can significantly increase disposal costs of yard waste, which in turn could lead to an increase in rates.

Paper yard waste bags are easily found in home improvement centers and large retailers, through online sources and in garden centers and nurseries. Plus, if you ask for paper bags at the grocery store (yes, some local stores still offer this choice!), they’ll serve double duty when you recycle them into yard waste bags!

It’s never too early to start, so the next time you find yourself reaching for that plastic bag, remember to “Leaf the Plastic Behind!”



ECUA Receives Hometown Health Award



L-R: Ms. Gwen Mahabir and Mr. Aaron Carper of FLC; ECUA HR Staff-members Stephanie Normant, Gena Richardson, Kim Scruggs, and Hannah Williamson.

We're excited to announce that ECUA received the Hometown Health Award for the third consecutive year! The 2017 award was presented to the ECUA Board during its March board meeting by Florida League of Cities (FLC) representatives, Mr. Aaron Carper and Ms. Gwen Mahabir. Ms. Lois Benson, ECUA Representative for District 2 and Chairman of the ECUA Board, received the award on behalf of the Authority.

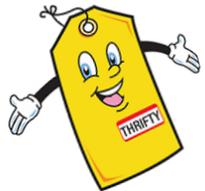
This year's prestigious recognition was awarded to only four of fifty-five member agencies assigned to the FLC, which coordinates the provision of ECUA's health insurance programs through the Florida Municipal Insurance Trust (FMIT). Our commitment to promoting a culture of health and wellness in the workplace resulted in ECUA not only meeting but exceeding the required standards, as we fulfilled all twelve of the wellness objectives. The award recognized ECUA's effort to promote health and wellness through a multitude of activities and programs. A few examples of such programs include the annual flu shot program, an annual health and wellness fair, blood drives in support of our local blood banks, and occasional fitness challenges that help keep everyone on their toes! A special thanks to our Benefits Team and Committee who have made our employees' wellness a priority. These health and wellness programs are coordinated by our outstanding human resources staff, whose dedication made the award possible.



Three Great Ways to Re-Use and Recycle Plastic Shopping Bags

Remember That Many Local Retailers Also Accept Returned Bags

1. Keep a stash of bags in each vehicle to help keep the car tidy. Hang one over a seat, arm rest, or simply keep it under a seat. Empty the bags regularly when full and reuse them as many times as possible.



2. Donate the bags to your local charity shop or thrift store, library or flea market sellers. The bags can be used by people who borrow books, buy items or need to bring in items. Ask first though, in case the shop or library already has enough bags.

3. Store perishable food in plastic bags. Place food that perishes easily inside plastic bags before refrigerating instead of using single-use cling wrap or foil wrapper.



Mark Your Calendars!



ECUA offices will be closed on **Monday, May 28**, in observance of the Memorial Day holiday.



Sanitation Schedule for the Memorial Day Holiday

There are **no changes** to the collection schedules for all Residential and Commercial customers.

All garbage, yard trash, recycling and commercial dumpster collections will be made on their regularly scheduled days.



Have a Safe Holiday!