



North End Santa Rosa Co. Sanitation Services

Emerald Coast Utilities Authority

ECUA Recycling Facility Kick-off!

As this issue of your *Customer PipeLine* begins to mail out in early September, the ECUA will have just proudly kicked-off its new state-of-the-art Interim Materials Recycling Facility (IMRF). In the weeks following the kick-off, we began processing test loads of recyclables to calibrate the equipment and finalize any electrical work required. As a regional facility, our new IMRF will provide a recycling processing solution for the panhandle area, with the capacity to process up to 165 tons of recyclables per day, and 40,000 tons annually! We expect to be at full operation by the end of September.



The IMRF during construction in July, 2016.

We're thrilled to be getting off the sidelines and getting back in the game of recycling! This facility will accept your glass, aluminum, paper, cardboard, plastics, and so much more (See the list below)! You can join in the game too - it's easy to be a recycling champion. All you need to do is take a moment to **make sure that you separate and place your recyclables and household garbage in the appropriate container.** Remember to clean off any left-over food before tossing those recyclables in your recycling can.

For more information on ECUA's recycling program, go to www.LiveGreenECUA.com or www.ecua.fl.gov/green/recycling.



What Can I Recycle?

- Pizza Boxes
- Tin/Steel Cans & Lids
- Foil Baking Pans
- Tin Foil
- Metal Pots, Pans
- Plastic bottles
- Pet Food Cans
- Cardboard
- Glass, any color
- Newspaper & Inserts
- Cardboard Egg Cartons
- Magazines & Catalogs
- Junk Mail & Envelopes
- Paper Bags & Phone Books
- Aluminum Cans & Lids
- Plastic Milk Jugs
- Colored Papers
- Cereal Boxes
- Dry Pet Food Bags
- Plastics No. 1-7
- Plastic Produce Clamshells



See What is NOT Recyclable on Reverse Side



Mark Your Calendars!

ECUA offices will be closed in observance of the Thanksgiving Day holiday on **Thursday, Nov. 24** and **Friday, Nov. 25.**



Sanitation Pick-up Schedule for Thanksgiving Week

Residential Customers
Garbage, Yard Trash & Recycling Services

Thursday collection will be on Saturday, Nov. 26

Sanitation Pick-up Schedules for the Christmas & New Year's Weeks

There are no changes to the pick-up schedule this week. All collections will be on their regularly scheduled day.

We Wish You Safe and Happy Holidays!

Yard Waste Service

ECUA provides yard waste collection service once every other week to all residential customers in north end Santa Rosa County. Our crews get an early start every day, so it is best to have your yard waste at the curb prior to 7:00 a.m. on your scheduled yard waste collection day.

Yard waste, as defined by the ECUA Sanitation program, includes: leaves, pine straw, grass clippings and small prunings.

Please follow these few simple guidelines:

1. Do not use your garbage or recycling can for yard waste. Yard waste is collected separately from household garbage and recyclables.

2. Place your bagged or canned yard trash within two feet of the curb and away from the road.

3. Small yard waste, leaves, pine straw and grass clippings must be contained in standard garbage containers or yard waste bags that do not weigh more than 50 pounds when full.

4. Cut limbs should not exceed six feet in length or 50 pounds in weight, and must be bundled. Please remember to tie loose limbs into manageable and secure bundles.

What Are My Collection Days?

If you are unsure as to which days are your collection days, please follow this link to the Santa Rosa County website:

<http://www.santarosa.fl.gov/bocc/solidwaste.cfm>

This search feature allows you to plug in your address to find out your collection days for regular garbage service, recycling, and yard waste, too! It will indicate when your yard waste collection is scheduled...on the even or odd weeks of the month.

You can also find the schedule for yard waste collections on the ECUA website at: <http://www.ecua.fl.gov/santa-rosa>. Scroll to the yard waste section and click on the calendar link.



Bulky Waste Service

Your residential collection service includes bulky waste pick-up -- furniture and other household items that are too large to fit in the automated can for disposal. Just give us a call or email us and we'll take care of the rest. Simply place your item(s) at the curb before 7:00 am on your regular collection day. Our Bulk Waste crew will be by to pick it up. What could be simpler?

The items we accept for our Bulk Waste Program are: Furniture, such as: couch, mattress, desk, chairs, dresser; rugs; carpets and carpet pads; vacuum cleaners; bicycles; bags of clothes; grills; toilets, etc.



What is NOT Recyclable?

Please help us keep our recyclables clean by keeping the following items out of your recycling container. Remember, liquids and garbage can contaminate recyclables, reducing their value and potential for reuse.



- Empty Plastic Bags
- Plastic & Metal Hangers
- Bedding or Linens
- Aerosol Cans
- Juice Boxes / Bags
- Polystyrene (StyroFoam®) Products
- Garbage or Yard Waste
- Garden Hoses
- Window Blinds
- Carpeting or Rugs
- Tarps
- Construction Materials
- Bubble Wrap
- Food Waste
- Waxy/Paper Food Containers (Milk & Ice Cream Cartons, etc.)

Customer Service: 476-0480 • www.ecua.fl.gov • customer.service@ecua.fl.gov

• After-hours Emergency Calls: 476-5110 •