



# Customer Pipeline

**Emerald Coast Utilities Authority**

## Simplify Your Life with the Pre-Authorized Checking Program



The Pre-Authorized Checking (PAC) Program is a method that allows for the automatic transfer of funds from your bank account to pay your bill. As an Emerald Coast Utilities Authority customer, you are invited to use our PAC program for making your payments the easy, hassle-free way.

Just complete the authorization agreement (a copy is available for download on the ECUA website at

[http://www.ecua.fl.gov/pay\\_bill](http://www.ecua.fl.gov/pay_bill) or from our Ellyson Customer Service office), attach a voided check, and return it with your next payment or deliver it to our Customer Service location. Your PAC account will be set up and you will begin to enjoy the convenience of Pre-Authorized Checking. Of course, information about your bill will still be mailed to you, or you can opt to receive your bill through our e-notification process. Your account will not be drafted until the PAC date shown on your bill. It doesn't get any easier than this!



## Mark Your Calendars!

ECUA offices will be closed on **Monday, Sept. 3**, in observance of the Labor Day holiday, and there are **no changes** to the Sanitation collection schedules.



Please help us keep our recyclables clean by placing only accepted recyclables in your recycling cart. Remember, liquids and garbage can contaminate recyclables, reducing their value and potential for reuse. Be a recycling champion and take a few seconds to properly separate out those items that are not accepted in the recycling program.

## What Can I Recycle?

- Glass, any color
- Newspaper & Inserts
- Magazines & Catalogs
- Junk Mail & Envelopes
- Paper Bags & Phone Books
- Colored Papers
- Cardboard
- Cardboard Egg Cartons
- Cereal Boxes
- Pizza Boxes
- Aluminum Cans & Lids
- Tin/Steel Cans & Lids
- Metal Pots, Pans
- Plastic Milk Jugs & bottles
- Plastics, Nos. 1-7
- Plastic Produce Clamshells
- Pet Food Cans (not plastic-lined)

## What is NOT Recyclable?

- Empty Plastic Bags
- Plastic & Metal Hangers
- Bedding or Linens
- Aerosol Cans
- Juice Boxes / Bags
- Polystyrene (StyroFoam®) Products
- Garbage or Yard Waste
- Garden Hoses
- Window Blinds
- Carpeting or Rugs
- Tarps
- Construction Materials
- Bubble Wrap
- Clothing or Textiles
- Food Waste
- Residential Medical Supply Waste
- Waxy/Paper Food Containers (Milk & Ice Cream Cartons, etc.)
- Dry Pet Food Bags
- Foil Baking Pans
- Tin Foil

**Customer Service: 476-0480 • [www.ecua.fl.gov](http://www.ecua.fl.gov) • [customer.service@ecua.fl.gov](mailto:customer.service@ecua.fl.gov)**  
**Commercial Sanitation Customer Service: 476-0480 • After-hours Emergency Calls: 476-5110**

