

ECUA Bulk Recycling Program

Frequently Asked Questions

Question: Can anyone participate in the ECUA Bulk Recycling Program?

Answer: The ECUA Bulk Recycling Program is open to all ECUA Residential Sanitation customers who are signed up for the free curbside recycling service.

If you are not signed up for recycling service, you can do so in one of three ways:

- Call ECUA Customer Service at 478-0480
- E-mail us at customer.service@ecua.fl.gov. Please include your name, address and daytime phone number, along with the desired recycling container size. Available sizes are 40-gallon, 64-gallon, or 90-gallon containers.
- By downloading the [sign-up form](#) located on the Sanitation Services page. Customers can print out the form, fill it out and fax it to **494-7343**, or mail it to:
ECUA
P.O. Box 15311
9255 Sturdevant Street
Pensacola, FL 32514-0311

Question: How does the ECUA Bulk Recycling Program Work?

Answer: It's a quick and easy process. Calls the Customer Service Line at **476-0480** and please tell our customer service representative (CSR) what recyclable bulk items you'd like to have picked-up. The CSR will issue a work order and confirm for you the date of the scheduled recycling collection day. Please remember to have your item(s) out by 5:30 am on the scheduled day, and positioned at least 3 feet away from any other objects. Any electronics must be placed in a plastic garbage bag to keep them dry.

Question: When Does the ECUA Bulk Recycling Program Begin?

Answer: Beginning on Tuesday, June 1, 2010, ECUA Customer Service Representatives will begin accepting calls and scheduling pick-ups for bulk recycling service. All pick-ups will be made on the first regularly-scheduled recycling day after the call is received. If the customer calls after 2:00 pm Central Time, on the day before the regular recycling day, the request will be scheduled for the following week.

Question: What Items Are Accepted in the ECUA Bulk Recycling Program?

Answer: These items are accepted in the Bulk Recycling Program:

- Car and Truck Tires (No Equipment Tires)
- Car and Truck Batteries
- 20 lb. Propane Tanks
- Appliances
- Large Amounts of Cardboard
- Household Electronics Including:
 - Computer Monitors (CRTs and Flat Panels)
 - Televisions (CRTs and Flat Screen)
 - Computers: Desktop and Laptop, including Computer Parts, Keyboards, Mouse, Printers, Scanners, and Copy Machines
 - Stereos, Radios, CD Players, and Tape Players, VCRs
 - Telephones, Cell Phones, Fax Machines
 - Video Game Systems, Rechargeable Batteries